



solenis.com

John Panichella

CEO

November 3, 2025

Dear Valued Customer,

We are pleased to confirm the previously announced acquisition of NCH Corporation is now complete.

By adding NCH's well-recognized brands and broad customer base in the middle-market, Solenis has a more diversified business with increased scale, an expanded global footprint and superior customer service capabilities. Together, the newly combined company will create a more diversified, customer-centric provider of water and hygiene solutions. These enhanced capabilities strengthen Solenis' commitment as a trusted partner with the right people, expertise and technology to solve your needs.

Our mission remains focused on delivering value to our customers by improving their operational efficiency and safety, reducing environmental footprint and ensuring optimal hygiene and process water. We value our relationship with you and remain committed to strengthening our partnership while delivering the same high-quality products and service you expect from the Solenis brand.

We do not anticipate any immediate impact on our day-to-day operations or our business with you. All sales and support contacts, product information, order placement and delivery processes will remain unchanged.

We will do all that we can to ensure a smooth transition; please reach out to your local sales or support team with any questions you may have. Alternatively, please read our press release in the resources section of [Solenis.com](https://www.solenis.com).

At Solenis, we understand that our success depends on you, our business partners. Our employees take great pride in the service and solutions we provide.

We look forward to a continued business relationship with you.

Sincerely,

A handwritten signature in black ink that reads 'John E. Panichella'.

John E. Panichella

CEO

Solenis LLC

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