

John Panichella
CEO

July 6, 2023

Dear Valued Customer,

Solenis is pleased to announce the completion of its previously announced acquisition of Diversey Holdings, Ltd. effective July 5, 2023. The combined company will serve a diverse range of customers around the world, such as the packaging paper and board, tissue and towel, food and beverage, petroleum refining, mineral processing, biorefining, power, municipal, institutional, and pool and spa markets.

With the close of the transaction, the new company will have a significantly increased scale and a broader global footprint. In addition, our combined expertise will result in differentiated solutions, reinforcing Solenis' commitment as a trusted partner with the right people, right experience and right technology to solve customer needs.

We value the important relationship we have with you and are committed to providing the same high-quality products, level of professional service and dedication to which you are accustomed.



From the outset we do not anticipate any changes to our current commitments to you, no immediate impact on our day-to-day operations or how we transact business with you. As such, we expect to retain the Diversey brand in the food and beverage and institutional markets. All sales and support contacts, product information, order placement and delivery processes will remain unchanged.

We do expect to integrate our business systems, targeting to conclude this work in the first quarter of 2024. Any changes that may occur as we move through this IT integration will be communicated to you.

We will do all that we can to ensure a smooth transition, but we recognize that you may have questions. Please reach out to your local sales or support team, read the news release in the [Resources section of solenis.com](#) and review the questions and answers accompanying this letter.

At Solenis, we understand that our success depends on you, our customer. Our employees take great pride in the service and solutions we provide.

We look forward to continuing our business relationship with you and your company.

Sincerely,



John E. Panichella
CEO