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SOLENIS POLICY Quality

1.0 Policy

Solenis is committed to excellence in quality. We are dedicated to achieving mutually profitable relationships with our customers. We will consistently provide quality products and services. We strive to continually improve processes and system capabilities. By setting goals and objectives we are able to measure our performance. High-performance teamwork is utilized to drive improvement. Our aim is to always deliver value to our customers and stakeholders.

2.0 Quality goal

Customer satisfaction. By meeting their requirements, we maintain mutually beneficial relationships with our customers. Our goal is to deliver high-quality products, in the quantity requested, on the customer's requested date.

3.0 Quality Management System

Our Quality Management System provides the foundation to achieve our quality goals. We are committed to continually improving our processes and performance across our global businesses. We measure and regularly report our performance to our stakeholders.

4.0 Responsible party

Conforming to this policy is the responsibility of every employee as a condition of employment. Solenis management will lead by example as well as educate and train employees and stakeholders.

5.0 Scope

This policy applies to all Solenis sites, services and operations.

6.0 Owner

The vice president in charge of the Quality function is responsible for implementation of, and amendments to, this policy. All employees are responsible for compliance with this policy.



7.0 Exceptions

There are no exceptions to this policy.

8.0 Endorsement

A handwritten signature in cursive script, reading "John E. Panichella", written over a horizontal line.

John E. Panichella
President and CEO